

Supra iBox User Guide

Introduction

This is the UTC Fire Supra iBox user Guide for model 001682 (3-volt model). The Supra iBox (Figure 1) holds up to three listing keys to your properties. To show a listing, you must access the keys inside the iBox using one of the following devices:

ActiveKEY
eKEY

Figure 1. Supra iBox



iBox Access

The iBox uses infrared technology to communicate with the key devices. The infrared port on the top of the key device sends information to the infrared lens on the front of the iBox. The distance should be less than a foot between the key device and the iBox. Direct sunlight can interfere with infrared communication, so you may need to shade the area between the iBox and key device when accessing the key container.

ActiveKEY

To access the listing keys inside the iBox with the ActiveKEY, do the following:

1. Press On/Off to turn on your ActiveKEY.
2. Scroll to Obtain key menu option and press Enter
3. Enter your 4-digit PIN and press Enter. Two beeps sound and you have five minutes to access the iBox before your ActiveKEY powers down.
4. Point the top of your ActiveKEY at the iBox infrared lens. After a few seconds, the key container unlocks.
5. Press up on the bottom of the key container within 30 seconds to remove it from the iBox. If you do not press up on the container, it will relock.

eKEY

To access the listing keys inside the iBox with the eKEY, do the following:

1. Open the eKEY application.
2. Select Obtain key from the eKEY menu.
3. Enter your PIN code and select OK.
4. Point your smart phone at the iBox infrared lens.
5. Press up on the bottom of the key container within 30 seconds to remove it from the iBox. If you do not press up on the container, it relocks.

*Before closing the key container, verify that all items are well inside and that the front is not bowed or bulging out. If you are a listing agent, always make sure you have a spare set of keys before closing the container.



Caution: Do not place ID tags, key rings, or loose objects in the key container. They can jam the container.

To close the key container, turn it so that the compartment holding the key is facing you. Insert the container into the bottom of the iBox and push the key container up until it closes.

Releasing the shackle

Each iBox has a shackle code that releases the shackle for installation or removal at a listing.

ActiveKEY

To release the shackle on the iBox with the ActiveKEY, do the following:

1. Press On/Off to turn on your ActiveKEY.
2. Scroll to the Release shackle menu option and press Enter.
3. Enter the 4-digit shackle code for the Key Box and press Enter.
4. Point the top of your ActiveKEY at the iBox infrared lens. After a few seconds, the shackle releases.

ActiveKEY will ask if you want to assign a Key Box. If you select yes, you will be sent an email reminder with a link that allows you to assign the Key Box to a listing.

eKEY

To release the shackle on an iBox with the eKEY, do the following:

1. Open the eKEY application.
2. Select Release shackle from the eKEY menu.
3. Enter the shackle code and select OK.
4. Point your smart phone at the iBox infrared lens. You are asked if you would like to change the Key Box settings. Select Yes to change or No to continue.

Time Access

The iBox can be programmed to allow 24 hour access or timed access for specific hours.

ActiveKEY

To activate or deactivate timed access in the iBox with the ActiveKEY, do the following:

1. Press On/Off to turn on your ActiveKEY.
2. Scroll to Set iBox timed access and press Enter.
3. Press 1 to activate timed access hours or 2 to activate 24 hour access.
4. Enter the Key Box shackle code and press Enter.
5. Point the top of your ActiveKEY at the iBox infrared lens to program the new setting.

eKEY

To activate or deactivate timed access in an iBox with the eKEY, do the following:

1. Open the eKEY application.
2. Select Manage keyboxes/Inventory from the eKEY menu.
3. Select iBox record to view the settings.
4. Select Edit.
5. Select Timed access and update the information.
6. Select Program.
7. Point your smart phone at the iBox infrared lens to have the new settings updated in the iBox.

CBS codes

Every iBox contains a call before showing (CBS) code that your MLS can activate. The CBS code allows the listing agent to control iBox access by requiring that showing agent to call for authorization before opening the iBox. If the CBS code is active in the iBox, you must

enter the CBS code into your key before accessing it.

ActiveKEY

To enter a CBS code into the ActiveKEY, do the following:

1. Press On/Off to turn on your ActiveKEY.
2. Scroll to the Call before showing menu and press enter.
3. Enter the CBS code and press Enter.

eKEY

To enter a CBS code into the eKEY, do the following:

1. Open eKEY application.
2. Select Enter CBS code from eKEY menu. *iPhone users Obtain Key to enter CBS code.
3. Enter the 7-digit CBS code and select OK.

Once you've entered the CBS code for a particular iBox into your key device, follow standard procedure for releasing the key container. You can access the iBox until the listing agent changes the iBox or until you enter a CBS code for a different iBox.

Battery

The iBox uses one non-replaceable 3 V lithium manganese dioxide battery (200 mA max). No maintenance is required for the iBox, and the battery is designed to last for the life of the product-a minimum of six years. Return products with defective batteries to MLS for a replacement.

FCC This device complies with part 15 of the FCC rules for Class A devices. Operation is subject to the following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

UL The Supra iBox is UL listed as a standalone item, not as part of a system.