

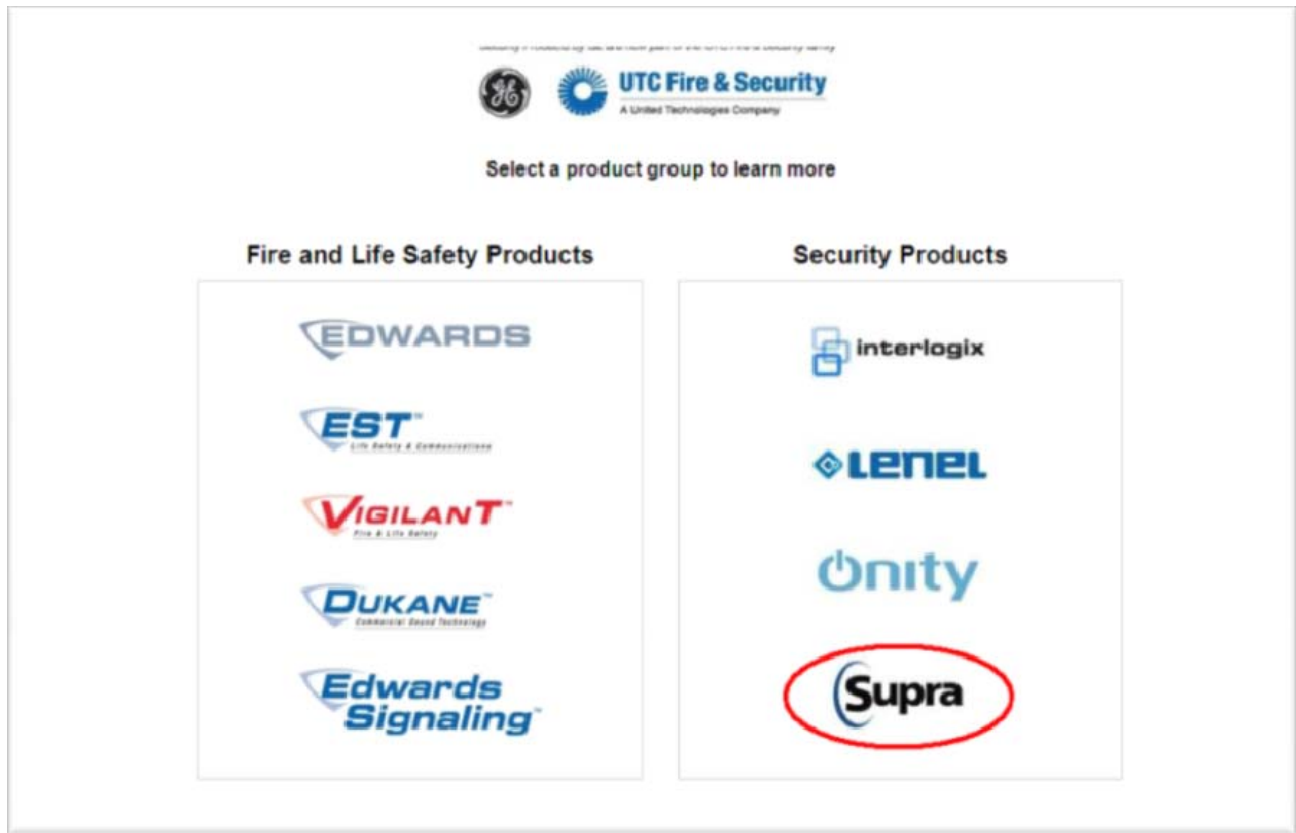
Dear Customers,

Supra's websites are now migrated from GE Security to UTC Fire & Security. This change may affect how agents navigate to SupraeKEY.com and bookmarks and links to Supra's website.

Accessing SupraeKEY.com

Most customers will be able get to www.supraekey.com by typing the URL into their web browser. In the short term, while the new address is being propagated throughout the Internet's servers, customers may need to get to Supraekey.com through a series of links:

If you type www.supraekey.com into your web browser and get the following screen, click on Supra:



On the following page, please click on "learn more" beneath the Supra brand:

The screenshot shows a website layout with a sidebar on the left containing navigation links: Downloads, Customer Support, Quick Links, and Video Upgrades. The main content area features four company profiles: Interlogix, Lenel, Onity, and Supra. Each profile includes a logo, a brief description of services, and a 'Learn More' link. The 'Learn More' link for Supra is circled in red. On the right side, there is a 'Select your region' section with a world map highlighting Americas, Europe, Middle East & Africa, and a 'Latest News' section with several news items and a 'View More Stories' link.

You will then be redirected to SupraeKEY.com.

These steps will only be necessary until DNS servers are automatically updated.

Updating Bookmarks and Links

Any bookmark or link that begins with <http://www.gesecurity.com> will need to be updated. We will send out a list of common pages and documents tomorrow. If you want to update your links today, please obtain the correct URL by navigate to the page or document through SupraeKEY.com.

Regards,

Supra